

Patient experience with care coordination	
Survey Question	<p>In the last 12 months, how often did your healthcare team seem to effectively coordinate your care?</p> <ul style="list-style-type: none"> ▪ Always ▪ Most of the time ▪ Some of the time ▪ A little of the time ▪ None of the time
Description	Patient's rating of the way their healthcare team seemed to effectively coordinate their care over the last 12 months.
Data Source	HQCA Primary Care Patient Experience survey.
Assumptions	None.
Exclusions	<p>General exclusion criteria for the HQCA Primary Care Patient Experience Survey include:</p> <ul style="list-style-type: none"> ▪ Patients under 16 years of age ▪ Patients who do not have a regular family physician ▪ Patients who have not visited their regular family physician in the previous year ▪ Patients who have not visited one of 16 emergency departments are part of the HQCA EDPEC survey, as described above.
Limitations	Results can only be considered generalizable to a population of patients who visited one of 16 EDPEC emergency departments, completed the EDPEC survey, agreed to participate in further research, and provided an email address to the HQCA.