

| Name: | Family experience with food |
|------------------|---|
| Description: | How family members rated their loved one's experiences with food. |
| Survey question: | Using any number from 0 to 10 where 0 is the worst food possible and 10 is the best food possible, what number would you use to rate the food at this supportive living facility? • 0 (worst food possible) • 1 • 2 • 3 • 4 • 5 • 6 • 7 • 8 • 9 • 10 (best food possible) |
| Data Source: | 2019 HQCA Designated Supportive Living Family Experience Survey |
| Calculation: | Results are reported as the percentage of all valid responses, for each of the response options, as described above. For example, percentage reporting "10" = $\left(\frac{\text{Number of respondents stating "10"}}{\text{Total number of valid responses}}\right) \times 100$ |
| Assumptions: | None. |
| Exclusions: | Eligible respondents include all family members that have a family member or friend living in a designated supportive living site, if contact information was available. General exclusion criteria for the HQCA Designated Supportive Living Family Experience Survey include: Contacts of new (< 1 month) or transitional residents. Residents who had no contact person (family member), or whose contact person resided outside of Canada. Contacts of deceased residents or residents no longer living at the site. Contacts of residents who were listed as a public guardian (i.e., non-family member or friend). |



| Limitations: | Results are generalizable to the type of respondent eligible to complete the survey, namely family members who have a loved one living in designated supportive living for at least one month. |
|--------------|--|
| | Sites differ in many ways, therefore the type of site and the types of services offered at the site should be considered in interpreting the results. |