

Family experience with sharing concerns	
<b>Description</b>	How family members rated their comfort with sharing concerns with staff.
<b>Survey question</b>	<p>In the last 6 months, did you ever stop yourself from talking to any nursing home staff about your concerns because you thought they would take it out on your family member?</p> <ul style="list-style-type: none"> <li>▪ No</li> <li>▪ Yes</li> </ul>
<b>Data Source</b>	2017 HQCA Long term care Family Experience Survey
<b>Calculation</b>	<p>Results are reported as the percentage of all valid responses, for each of the response options, as described above.</p> <p>For example, percentage reporting “no” =</p> $\left( \frac{\text{Number of respondents stating "no"}}{\text{Total number of valid responses}} \right) \times 100$
<b>Assumptions</b>	None.
<b>Exclusions</b>	<p>Eligible respondents include all family members that have a family member or friend living in a long term care site, if contact information was available. General exclusion criteria for the HQCA Long term care Family Experience Survey include:</p> <ul style="list-style-type: none"> <li>▪ Contacts of new (&lt; 1 month) or transitional residents.</li> <li>▪ Residents who had no contact person (family member), or whose contact person resided outside of Canada.</li> <li>▪ Contacts of deceased residents or residents no longer living at the facility.</li> <li>▪ Contacts of residents who were listed as a public guardian (i.e., non-family member or friend).</li> </ul>
<b>Limitations</b>	<p>Results are generalizable to the type of respondent eligible for the survey, namely families who have a loved one living in long term care for at least one month.</p> <p>Sites differ in many ways, therefore the type of site and the types of services offered at the site should be considered in interpreting the results.</p>